



# Exhibitor manual

## Technology at Excel London

Excel has built a high-capacity internet network that can support thousands of devices and asks all exhibitors **not to use personal routers, mobile hotspots, or other wireless access devices**, as they interfere with the venue's infrastructure and degrade performance for everyone.

There are two options available when exhibiting at Excel. Both are fully supported by Excel's onsite technical team.

### 1. Hardwired connection

If you need an internet connection to stream an HD or 4K video, run a live demo of your website or software, or access back-office systems from your stand, **we strongly recommend you opt for a hardwired connection**. When Excel is busy, interference from multiple personal devices can cause disruption.

Purchase a hardwired connection at [Excel's Webshop](#).

If you need power for any device or service, please contact the appointed electrical contractor.

### 2. Wi-Fi

Although there is a free public Wi-Fi service venue-wide, this is only suitable for general browsing and email, but **it is not designed for business-critical or high-bandwidth use**.

Excel has a range of reliable, high-speed Wi-Fi options for your stand, with average upload and download speeds of up to 8 Mbps. For faster or more secure access, we recommend a hard-wired connection. You can purchase a Wi-Fi connection at [Excel's Webshop](#).

### Not sure what service you need?

Our handy [IT FAQs](#) explain the differences between Wi-Fi options and hardwired connections.



You can also contact the [Excel Exhibitor Services team](#) for tailored advice.

**Early bird rates apply - please confirm your internet order at least 28 days before your tenancy starts to secure the best pricing.**