



Published Policy

Excel London Sustainability Policy 2025

Last review 30/09/2025

Next review 30/09/2026

Natalie Sykes
Sustainability

1. Document Information

Document Title:	Excel London Sustainability Policy
Document Owner:	Natalie Sykes
Function:	Sustainability Manager
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File Reference:	SUS-POL-01-Sustainability Policy

2. Document Control

Version	Date	Name	Position	Amendment
13.0	12/09/2023	Natalie Sykes	Sustainability Manager	Annual update, consolidation with the Sustainability Strategy
14.0	06/09/2024	Alessandra Maldera	Sustainability Advisor	Annual update
15.0	20/08/2025	Natalie Sykes	Sustainability Manager	Annual update

3. Document Review / Approval

Name	Position	Department	Date	Review / Approve
Kerrie Kemp	Director of Venue Operations	Operations	12/09/2025	Review
Jeremy Rees	Chief Executive Officer	Executive	01/10/2025	Approve

4. Type of Policy

Corporate	<input type="checkbox"/>
Operational	<input type="checkbox"/>
Public	<input checked="" type="checkbox"/>

5. Policy interfaces with the following areas

All	<input checked="" type="checkbox"/>	Energy	<input type="checkbox"/>	Finance & Procurement	<input type="checkbox"/>	Rigging	<input type="checkbox"/>
Attractions & Live Events	<input type="checkbox"/>	Event Management	<input type="checkbox"/>	Health & Safety	<input type="checkbox"/>	Security	<input type="checkbox"/>
AV	<input type="checkbox"/>	Exhibitions	<input type="checkbox"/>	HR / Workforce	<input type="checkbox"/>	Sustainability	<input type="checkbox"/>
C&E	<input type="checkbox"/>	Exhibitor Services	<input type="checkbox"/>	Marketing & Comms	<input type="checkbox"/>	Traffic & Parking	<input type="checkbox"/>
Cleaning & Waste	<input type="checkbox"/>	F&B	<input type="checkbox"/>	Media	<input type="checkbox"/>	Transport	<input type="checkbox"/>
Crowd Management	<input type="checkbox"/>	Facilities	<input type="checkbox"/>	Medical	<input type="checkbox"/>		<input type="checkbox"/>

6. Policy interfaces with the following external entities

External Entities
Published Policy

7. Policy applies to the following locations.

All	<input checked="" type="checkbox"/>	Boulevard	<input type="checkbox"/>
Event Halls	<input type="checkbox"/>	Maritime Suite	<input type="checkbox"/>
Platinum Suite	<input type="checkbox"/>	Chapters	<input type="checkbox"/>
Capital Suite	<input type="checkbox"/>	External Areas	<input type="checkbox"/>

8. Policy applies to the following users

All	<input checked="" type="checkbox"/>	Organisers	<input type="checkbox"/>	Visitors	<input type="checkbox"/>	Exhibitors	<input type="checkbox"/>
Excel London Staff	<input type="checkbox"/>	Workforce (Excel)	<input type="checkbox"/>	Event Contractors	<input type="checkbox"/>	Non-event Visitors	<input type="checkbox"/>
Background Pedestrians	<input type="checkbox"/>						

9. Limitations and Exclusions

Exclusions

10. Purpose

The purpose of this policy is to manage our direct impacts and promote sustainability best practices across our operations and value chain.

11. Scope & Objectives

This policy applies to London International Exhibition Centre plc (also known as “Excel London”) and covers all internal operations and business activities under our direct control. It also extends to our broader value chain, where we seek to influence and collaborate with partners to uphold our sustainability values and commitments.

The main objective of this policy is to establish a framework for integrating environmental, social and economic considerations into decision-making and daily business practices. By doing so, we aim to drive long term sustainability, resilience and responsible growth.

12. Policy Rationale

Excel London is committed to full compliance with all applicable environmental and social legislation, regulations, and reporting requirements. This includes, but is not limited to:

- Climate Change Act 2008
- UK Environmental Protection Act 1990
- Environment Act 2021
- Modern Slavery Act 2015
- Waste (England and Wales) Regulations 2011
- Streamlined Energy and Carbon Reporting (SECR)
- Energy Savings Opportunity Scheme (ESOS)

We regularly review our compliance obligations to ensure ongoing alignment with current legal requirements and best practices, and we actively monitor developments to remain ahead of emerging regulatory expectations.

13. Introduction

Excel London is one of the UK's leading international exhibition and convention centres hosting over 400 events a year and welcoming 4 million visitors from across the globe. Our mission is to be the best event destination in the world, driven by our purpose to connect lives and harness the power of live events to deliver impact, innovation and joy.

We recognise sustainable development as fundamental to our success and endeavour to operate as a responsible corporate business. Our vision is to be a sustainability leader within our industry by shaping the future of events into one that is net zero, resource efficient and equitable.

To achieve this, Excel London aims to achieve and maintain internationally recognised standards for sustainability. We are committed to working with our stakeholders to improve our combined sustainability performance through our sustainability strategy, which consolidates all our activities in relation to an environmental, social and governance (ESG) framework to set meaningful goals for our impacts.

14. Our Approach

Five strategic pillars have been identified to drive our core business and success in operating sustainably and ethically:

- Sustainable Venue and Events
- People, Culture and Safety
- Our Community and Platform for Change
- Clients, Partners and Supply Chain
- Governance and Ethics

Sustainable Venue and Events

To protect our environment and minimise our contribution to the effects of climate change, we aim to:

- Meet and exceed targets detailed within our Net Zero Transition Plan.
- Maintain PAS 2060 carbon-neutral certification to account for our greenhouse gas emissions.
- Implement a management system that assesses the risks and opportunities of the environmental impact of our operations, including maximisation of resource efficiency and minimisation of waste.
- Implement actions to achieve continual improvement of our environmental performance.
- Comply and exceed local environmental compliance obligations as they relate to our operations.
- Collaborate and support our clients in reducing the carbon footprint of event production.
- Protect and encourage sustainable transport links to the venue.

People, Culture and Safety

To provide a venue and workplace that champions respect, safety, equality and inclusivity, we aim to:

- Uphold the highest standards of health and safety for anyone attending our venue.
- Provide inclusive and accessible facilities to encourage people of all backgrounds to visit the venue or join our business.
- Deliver a learning and development programme to drive our employees' professional growth.
- Provide a positive experience for our workforce to maximise satisfaction and retention.

Our Community and Platform for Change

To maximise our positive impact on our local community and add value to wider society, we aim to:

- Support our community by providing local employment opportunities, sourcing locally where possible, and supporting local organisations, schools and charities.
- Facilitate connections between our value chain and local organisations to generate positive outcomes.
- Generate social value through business opportunities and future development of our estate.
- Regularly engage with local stakeholders and foster an approach of honesty and integrity.

Clients, Partners and Supply Chain

To educate and enable our value chain to make sustainable choices, we aim to:

- Work with our clients and suppliers to pursue, promote and develop sustainable practices and ways of working throughout the entire lifecycle of an event.
- Implement a framework for sustainable procurement to ensure responsible stewardship for sourcing goods and services that considers the ESG impacts throughout our supply chain and product lifecycles.
- Collaborate with clients, suppliers and other partners to support their sustainability objectives, as well as local, national, and industry-wide sustainability commitments.

Governance and Ethics

To uphold the highest standard of ethics and corporate governance, we aim to:

- Ensure the full implementation of this policy throughout all departments, business operations and services, and throughout our value chain, where possible.
- Conduct all business in line with our corporate values, managing risk through transparent rules and controls that support our goals.
- Foster a workplace culture that encourages good governance and ethics through robust, entrepreneurial, and effective decision-making.

We will endorse practices that support economic security, social welfare and environmental responsibility and will continuously seek to develop initiatives in collaboration with our value chain to improve sustainability performance.



This policy and our Sustainability Management System are supported by our Executive Team and our owners, ADNEC Group. Our Executive Team and senior managers are accountable for ensuring objectives are set, monitored, and measured regularly, whilst all Excel London employees are responsible for implementing this policy into their day-to-day activities. We also expect our contractors, suppliers, visitors, and guests to support and respect our sustainability commitments.

We will monitor and review the progress of our sustainability performance and report annually. This policy will be reviewed annually to ensure it remains relevant and aligns with our overarching business strategy.

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Date: 1 October 2025	Signed: Jeremy Rees, Excel London CEO